



The Difference Card

WELCOME TO YOUR DIFFERENCE CARD BENEFITS!

The Difference Card is a benefit funded by your employer that helps you save money on your medical costs.



Hi I'm Danny! I'm here to help you understand how to use your Difference Card benefits with your health insurance.

GETTING STARTED

MOBILE APP

Using your smart phone's camera, scan this to download mobile app.

With The Difference Card Smart Mobile App, you can:

- Snap a picture to easily submit your claim
- Find the cheapest place to buy your prescriptions
- Compare cost and search for providers
- View your account balance
- Check claim status
- Sign up for Direct Deposit



LEARN MORE

Visit us online at DifferenceCard.com.

Questions? Our Customer Care Team is available Monday - Friday, from 8AM to 9PM ET.

Call us at (888) 343-2110

SUMMARY OF BENEFITS

Institute on Aging

Kaiser

7/1/2024

to

6/30/2025

HMO Plan (California)

| TYPE OF VISIT | YOU PAY | DIFFERENCE CARD PAYS | KAISER BENEFIT |
|---|----------------------------|----------------------|--------------------------|
| DEDUCTIBLE & COINSURANCE | | | |
| Qualified High Deductible Health Plan | No | | |
| Deductible Accumulation Period | Calendar Year | | |
| Family Deductible Accumulation Type | Yes | | |
| In-Network Individual Deductible | Last \$500 | First \$2,500 | \$3,000 |
| In-Network Family Deductible | Last \$3,500 | First \$2,500 | \$6,000 |
| Out-of-Network Individual Deductible | No out of Network | | |
| Out-of-Network Family Deductible | No out of Network | | |
| Prescription Deductible Application | N/A | | |
| Prescription Individual Deductible | No Prescription Deductible | | |
| Prescription Family Deductible | No Prescription Deductible | | |
| In-Network Coinsurance % | 30% | 0% | 30% |
| In-Network Individual Coinsurance Limit | \$3,000 | \$0 | \$3,000 |
| In-Network Family Coinsurance Limit | \$6,000 | \$0 | \$6,000 |
| Out-of-Network Coinsurance % | No out of Network | | |
| Out-of-Network Individual Coinsurance Limit | No out of Network | | |
| Out-of-Network Family Coinsurance Limit | No out of Network | | |
| In/Out Network Cross Accumulation | No | | |
| PHYSICIAN SERVICES | | | |
| Primary Care Office Visit Copay | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Specialist Office Visit Copay | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Telemedicine Copay | No Charge | | |
| Other (Chiro) Office Copay | N/A | N/A | N/A |
| PREVENTIVE CARE | | | |
| Preventive Care / Screening / Immunization | No Charge | | |
| DIAGNOSTIC PROCEDURES | | | |
| Diagnostic Test X-Ray | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Diagnostic Test- Lab Bloodwork | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Imaging (CT/Pet Scans, MRIs) | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| PHARMACY | | | |
| Tier 1 RX Retail Copay | \$0 | 100% up to \$50 | 30% up to \$50 |
| Tier 1 RX Mail Order Copay | | | |
| Tier 2 RX Retail Copay | \$0 | 100% up to \$100 | 30% up to \$100 |
| Tier 2 RX Mail Order Copay | | | |
| Tier 3 RX Retail Copay | \$0 | 100% up to \$250 | 30% up to \$250 |
| Tier 3 RX Mail Order Copay | | | |
| Tier 4 RX Retail Copay | \$0 | 100% up to \$150 | 20% up to \$150 |
| Tier 4 RX Mail Order Copay | N/A | N/A | N/A |
| MAJOR MEDICAL SERVICES | | | |
| Outpatient Surgery Facility Fee | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Outpatient Surgery Physician / Surgeon Fee | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Emergency Room Care | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Emergency Medical Transportation | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Urgent Care | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Inpatient Hospital Facility Fee | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Inpatient Surgery Physician / Surgeon Fee | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Behavioral Health Outpatient Services | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Behavioral Health Inpatient Services | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Prenatal and Postnatal Care | No Charge | | |
| Delivery and All Inpatient Services | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Home Health Care | No Charge | | |
| Rehabilitation Services | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Habilitative Services | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Skilled Nursing Care | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Durable Medical Equipment | Remaining Charges | First \$2,500 | Deductible & Coinsurance |
| Hospice Service | No Charge | | |

Family Multiplier 2

Mail Order Multiplier 2

All claims must be submitted within 3 months of the end of the deductible accumulation period.
Terminated members must submit claims within 3 months of the termination date.

Information on this document based on carrier SBC

Please have your provider swipe the Difference Card for the following amounts:

| | |
|-----------------------------------|------------------|
| Primary Care & Specialist Swipe - | First \$2,500 |
| ER Visit Swipe - | First \$2,500 |
| Urgent Care Swipe - | First \$2,500 |
| Rx Swipe - | 100% up to \$250 |
| Deductible Expenses - | Up to \$2500 |

Call 888.343.2110 with any questions.

Download the Mobile App to View and Submit Claims



SCAN THIS WITH YOUR CAMERA

SUMMARY OF BENEFITS

Institute on Aging

United Healthcare

7/1/2024 to 6/30/2025

Core PPO Plan

| TYPE OF VISIT | YOU PAY | DIFFERENCE CARD PAYS | UHC BENEFIT |
|--|----------------------------|----------------------|--------------------------|
| DEDUCTIBLE & COINSURANCE | | | |
| Qualified High Deductible Health Plan | No | | |
| Deductible Accumulation Period | Calendar Year | | |
| Family Deductible Accumulation Type | Embedded | | |
|  In-Network Individual Deductible | Last \$500 | First \$3,000 | \$3,500 |
|  In-Network Family Deductible | Last \$4,000 | First \$3,000 | \$7,000 |
| Out-of-Network Individual Deductible | \$10,500 | \$0 | \$10,500 |
| Out-of-Network Family Deductible | \$21,000 | \$0 | \$21,000 |
| Prescription Deductible Application | N/A | | |
| Prescription Individual Deductible | No Prescription Deductible | | |
| Prescription Family Deductible | No Prescription Deductible | | |
| In-Network Coinsurance % | 30% | 0% | 30% |
| In-Network Individual Coinsurance Limit | \$3,500 | \$0 | \$3,500 |
| In-Network Family Coinsurance Limit | \$7,000 | \$0 | \$7,000 |
| Out-of-Network Coinsurance % | 50% | 0% | 50% |
| Out-of-Network Individual Coinsurance Limit | \$10,500 | \$0 | \$10,500 |
| Out-of-Network Family Coinsurance Limit | \$21,000 | \$0 | \$21,000 |
| In/Out Network Cross Accumulation | No | | |
| PHYSICIAN SERVICES | | | |
|  Primary Care Office Visit Copay | \$0 | \$30 | \$30 Copay |
|  Specialist Office Visit Copay | \$0 | \$60 | \$60 Copay |
| Telemedicine Copay | No Charge | | |
|  Other (Chiro) Office Copay | \$0 | \$30 | \$30 Copay |
| PREVENTIVE CARE | | | |
| Preventive Care / Screening / Immunization | No Charge | | |
| DIAGNOSTIC PROCEDURES | | | |
| Diagnostic Test X-Ray | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
| Diagnostic Test- Lab Bloodwork | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Imaging (CT/Pet Scans, MRIs) | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
| PHARMACY | | | |
| Tier 1 RX Retail Copay | \$10.00 | \$0.00 | \$10.00 |
| Tier 1 RX Mail Order Copay | \$25.00 | \$0.00 | \$25.00 |
| Tier 2 RX Retail Copay | \$35.00 | \$0.00 | \$35.00 |
| Tier 2 RX Mail Order Copay | \$87.50 | \$0.00 | \$87.50 |
| Tier 3 RX Retail Copay | \$70.00 | \$0.00 | \$70.00 |
| Tier 3 RX Mail Order Copay | \$175.00 | \$0.00 | \$175.00 |
| Tier 4 RX Retail Copay | \$10/\$150/\$250 | \$0.00 | \$10/\$150/\$250 |
| Tier 4 RX Mail Order Copay | N/A | \$0.00 | N/A |
| MAJOR MEDICAL SERVICES | | | |
|  Outpatient Surgery Facility Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Outpatient Surgery Physician / Surgeon Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Emergency Room Care | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Emergency Medical Transportation | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Urgent Care | \$0 Copay | \$50 | \$50 |
|  Inpatient Hospital Facility Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Inpatient Surgery Physician / Surgeon Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Behavioral Health Outpatient Services | \$0 | \$30 | \$30 Copay |
|  Behavioral Health Inpatient Services | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Prenatal and Postnatal Care | No Charge | | |
|  Delivery and All Inpatient Services | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Home Health Care | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Rehabilitation Services | \$0 | \$30 | \$30 Copay |
|  Habilitative Services | \$0 | \$30 | \$30 Copay |
|  Skilled Nursing Care | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Durable Medical Equipment | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Hospice Service | Remaining Charges | First \$3,000 | Deductible & Coinsurance |

Family Multiplier 2

Mail Order Multiplier 2.5

All claims must be submitted within 3 months of the end of the deductible accumulation period.

Terminated members must submit claims within 3 months of the termination date.

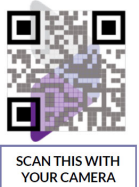
All Out-of-Network Services are subject to the Deductible Information on this document based on carrier SBC

Please have your provider swipe the Difference Card for the following amounts:

| | |
|----------------------|---------------|
| Primary Care Swipe - | \$30 |
| Specialist Swipe - | \$60 |
| Urgent Care Swipe - | \$50 |
| Deductible Expense | Up to \$3,000 |

Call 888.343.2110 with any questions.

Download the Mobile App to View and Submit Claims



SCAN THIS WITH YOUR CAMERA

SUMMARY OF BENEFITS

Institute on Aging


United Healthcare

7/1/2024

to

6/30/2025

Select Plus PPO Plan

| TYPE OF VISIT | YOU PAY | DIFFERENCE CARD PAYS | UHC BENEFIT |
|--|----------------------------|----------------------|--------------------------|
| DEDUCTIBLE & COINSURANCE | | | |
| Qualified High Deductible Health Plan | No | | |
| Deductible Accumulation Period | Calendar Year | | |
| Family Deductible Accumulation Type | Embedded | | |
|  In-Network Individual Deductible | Last \$500 | First \$3000 | \$3,500 |
|  In-Network Family Deductible | Last \$4,000 | First \$3,000 | \$7,000 |
| Out-of-Network Individual Deductible | \$6,000 | \$0 | \$10,500 |
| Out-of-Network Family Deductible | \$12,000 | \$0 | \$21,000 |
| Prescription Deductible Application | N/A | | |
| Prescription Individual Deductible | No Prescription Deductible | | |
| Prescription Family Deductible | No Prescription Deductible | | |
| In-Network Coinsurance % | 30% | 0% | 30% |
| In-Network Individual Coinsurance Limit | \$3,500 | \$0 | \$3,500 |
| In-Network Family Coinsurance Limit | \$7,000 | \$0 | \$7,000 |
| Out-of-Network Coinsurance % | 50% | 0% | 50% |
| Out-of-Network Individual Coinsurance Limit | \$10,500 | \$0 | \$10,500 |
| Out-of-Network Family Coinsurance Limit | \$21,000 | \$0 | \$21,000 |
| In/Out Network Cross Accumulation | 0 | | |
| PHYSICIAN SERVICES | | | |
|  Primary Care Office Visit Copay | \$0 | \$30 | \$30 Copay |
|  Specialist Office Visit Copay | \$0 | \$60 | \$60 Copay |
| Telemedicine Copay | No Charge | | |
|  Other (Chiro) Office Copay | \$0 | \$30 | \$30 Copay |
| PREVENTIVE CARE | | | |
| Preventive Care / Screening / Immunization | No Charge | | |
| DIAGNOSTIC PROCEDURES | | | |
| Diagnostic Test X-Ray | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
| Diagnostic Test- Lab Bloodwork | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Imaging (CT/Pet Scans, MRIs) | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
| PHARMACY | | | |
| Tier 1 RX Retail Copay | \$10.00 | \$0.00 | \$10.00 |
| Tier 1 RX Mail Order Copay | \$25.00 | \$0.00 | \$25.00 |
| Tier 2 RX Retail Copay | \$35.00 | \$0.00 | \$35.00 |
| Tier 2 RX Mail Order Copay | \$87.50 | \$0.00 | \$87.50 |
| Tier 3 RX Retail Copay | \$70.00 | \$0.00 | \$70.00 |
| Tier 3 RX Mail Order Copay | \$175.00 | \$0.00 | \$175.00 |
| Tier 4 RX Retail Copay | \$10/\$150/\$250 | \$0.00 | \$10/\$150/\$250 |
| Tier 4 RX Mail Order Copay | N/A | \$0.00 | N/A |
| MAJOR MEDICAL SERVICES | | | |
|  Outpatient Surgery Facility Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Outpatient Surgery Physician / Surgeon Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Emergency Room Care | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Emergency Medical Transportation | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Urgent Care | \$0 Copay | \$50 | \$50 |
|  Inpatient Hospital Facility Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Inpatient Surgery Physician / Surgeon Fee | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Behavioral Health Outpatient Services | \$0 | \$30 | \$30 Copay |
|  Behavioral Health Inpatient Services | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Prenatal and Postnatal Care | No Charge | | |
|  Delivery and All Inpatient Services | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Home Health Care | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Rehabilitation Services | \$0 | \$30 | \$30 Copay |
|  Habilitative Services | \$0 | \$30 | \$30 Copay |
|  Skilled Nursing Care | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Durable Medical Equipment | Remaining Charges | First \$3,000 | Deductible & Coinsurance |
|  Hospice Service | Remaining Charges | First \$3,000 | Deductible & Coinsurance |

Family Multiplier 2

Mail Order Multiplier 2.5

All claims must be submitted within 3 months of the end of the deductible accumulation period.

Terminated members must submit claims within 3 months of the termination date.

All Out-of-Network Services are subject to the Deductible Information on this document based on carrier SBC

Please have your provider swipe the Difference Card for the following amounts:

| | |
|----------------------|---------------|
| Primary Care Swipe - | \$30 |
| Specialist Swipe - | \$60 |
| Urgent Care Swipe - | \$50 |
| Deductible Expense | Up to \$3,000 |

Call 888.343.2110 with any questions.

Download the Mobile App to View and Submit Claims



SCAN THIS WITH YOUR CAMERA

WAYS TO SUBMIT YOUR CLAIM



MOBILE

Download the Difference Card Smart Mobile App to submit your claim with a picture.



ONLINE

Login to your account at DifferenceCard.com to submit your claim online.



MAIL

PO Box 322
Mount Kisco, NY
10549

*Reimbursement is Required



FAX

(602) 333-4252
*Reimbursement is Required



DIRECT DEPOSIT

The fastest way to get your money.

Money will come back to you via direct deposit if you select that as your Reimbursement Preference.

TOOLS ON THE GO

Scan this code with your camera app to get helpful resources at your fingertips.



SCAN ME