

AbsencePro Employee Experience

AbsencePro provides you with quick access to experts who will answer questions, review guidelines and provide information regarding a job protected medical or family leave of absence.



Submit Your Leave | 15 Minutes

- Submit your FMLA/short-term disability (STD) leave information to the Absence Management Team via online or phone
- Absence Management Team handles the FMLA claim and completes the STD intake questions

Employee Submits
Info to Absence
Management Team



Physician Completes Medical Documents

Your physician must complete within 15 days the medical certification document and attending physician statement

- Absence Management Team sends to your physician OR
- You provide the documents to your physician

You or your physician sends the completed medical documents to the Absence Management Team

Physician Submits
Info to Absence
Management Team



Absence Management Team Reviews Documents

Absence Management Team receives the completed documents and reviews them in order to render a decision

Absence
Management Team
Reviews Info



Absence Management Team Renders Decision 5 Business Days*

You are then notified of the decision via phone, email or mail and provided with next steps, if necessary

Absence
Management Team
Notifies Employee

GET STARTED!

Call: 877-365-2666 | Online: AbsencePro.absencemgmt.com

TDD: 800-697-0353 | Fax: 877-309-0218



Mutual of Omaha

*Estimation; Once the Absence Management Team receives all completed documentation